



**Sit Happens**

Mobile 0410 474 202

Tel 03 5976 8859

Fax 03 5976 8857

220 Bungower Rd

Mornington VIC 3931

erin@sithappens.com.au

www.sithappens.com.au

**Daycare Conditions and Release form:**

Owners must provide proof of C5 vaccination and renew this annually. They must ensure their dog is regularly wormed and treated for fleas, and understand if their dog is found with either, they will be treated immediately at the cost of the owner. Owners will disclose any information in regards to their dogs health & behaviour. They must advise us if their dog has been unwell in the last month and a veterinarian's certificate will need to be provided to Sit Happens, stating the dog is free to attend and provides no medical risk to other dogs.

If the dog requires medical treatment while at Sit Happens, every endeavour will be made to make contact with the owner. However if veterinary treatment is needed Sit Happens reserves the right to transfer the dog to our nominated clinic Peninsula Animal Hospital, Mt Eliza Way, Mt Eliza; where any costs incurred are at the expense of the owner.

There is an initial appointment with a Sit Happens staff member required to be booked during operating hours before attending the daycare facility as a client. This is private behavioural assessment and incurs a non refundable fee.

The owner acknowledges this is a daycare centre where off lead and group play occurs. The owner also acknowledges that although the behavioural assessment reduces the risks of an issue arising between dogs, it does not eliminate the risk. The dog owner accepts all liability from any claims arising from any loss, injury or harm their dog receives or inflicts on a person or dog, and will reimburse Sit Happens for all services rendered or sought from third parties as a result of any such incident. The owner agrees to inform Sit Happens of any behavioural changes in their dog and recognises that any behavioural problem may terminate the dogs permanent bookings.

To keep entrances and exits flowing, and allow time for an appropriate handover, the owner agrees to book a 15 minute arrival window in order to drop off and collect their dog between the hours of 7am-9am and 4pm-6pm respectively. The dog must be on lead from the car until it is handed to a staff member, along with its play bag containing its stuffed kong, any toys or bedding and completed check in form. No dog is permitted off lead when arriving or leaving and all owners are required to stay outside the play areas and wait for their dog to be brought to them or taken from them. Sit Happens will only release dog to the authorised collection person as stated on the check in form. If this changes during the course of the day a phone call must be given to notify Sit Happens from the nominated collection person.

Permanent bookings are charged to a credit card one month in advance. Any stock ordered and collected with the dog will be charged on the following months account. Cancellations of permanent bookings require one months notice. Cancellations of casual bookings with less than 24hrs notice or a 'no show' incur the full cost. Sit Happens does not provide for overnight care and dogs MUST be collected by 6pm sharp. Any late collection after 6pm will be charged \$15 per 15 minute increment overdue.

I \_\_\_\_\_ have read and understood the terms and conditions, accept liability and indemnify Sit Happens, its employees and representatives.

\_\_\_\_\_  
Signature of Owner

\_\_\_\_\_  
Date

